

# Maple View

Medical Practice

Newsletter Summer 2015

Spring update:

Introducing the team – Our Maple View Clinical team are now proudly displayed on the waiting room wall!

Dr Kerry Walsh has joined the practice as a salaried GP.

Georgina Russell has left Maple View following a career here spanning almost thirty years.

We welcome Lynda Lewis who has joined us as Practice Nurse who will be working alongside Michelle Ereaut.

Dr Richard Burling and Dr Simon Parkinson are both partners in the St Stephen's Medical Partnership and they will be continuing to work across both sites.

## Meet The Team:

### Dr Catherine McGregor – Partner



### Dr Richard Burling – Partner



### Dr Matt Jordan – Salaried GP



### Dr Helen Ray – Salaried GP



### Dr Kerry Walsh – Salaried GP



### Sister Michelle Ereaut – Practice Nurse



## This is the Maple View Medical Team

**Dr McGregor** has been with this practice for 18 years  
Special Interests: joint injections, contraception, MSK/Rheumatology, Dermatology

**Dr Burling** is currently working at Maple View one day per week and has been a GP Partner for 22 years.  
Special Interests: Musculoskeletal Medicine, joint injections and Men's Health.

**Dr Jordan** is permanently based at Maple View having joined the practice in 2013.  
Special Interests: Paediatrics, minor surgery, joint injections.

**Dr Ray** is permanently based at Maple View and has worked as a GP for over 12 years.  
Special Interests: musculoskeletal medicine, joint injections, Women's Health and paediatrics.

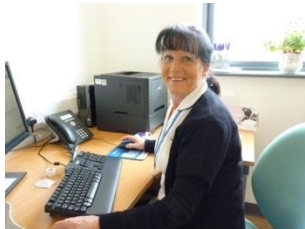
**Dr Walsh** has recently joined the practice having worked previously in GP surgeries in Birmingham and Worcester.  
Special Interests: Family planning and Women's Health.

**Michelle** has joined Maple View as a Practice Nurse. She was a Learning Disability Nurse for 11 years and worked in trauma and orthopaedic nursing for 10 years. Special Interests: sexual health, family planning, learning disabilities, baby clinics

### **Sister Lynda Lewis – Practice Nurse**



### **Gloria Deakin – Health Care Assistant**



### **Stephanie Fitzgerald-Harris – Phlebotomist**



**Lynda** has recently joined Maple View as a Practice Nurse. She has worked for 7 years on medical wards. Special Interests: Respiratory, wound care, child immunisations.

**Gloria** has worked for the NHS for 37 years spending time on a medical care unit and surgical day case unit before joining Maple View. Special Interests: blood samples, ECG's, B12 injections, flu vaccinations, health checks, wound care and assisting with minor surgery

Stephanie previously spent 3 years working at Russells Hall Hospital and for the last 8 years has worked at St Stephen's and Maple View. She is currently studying for a Foundation Degree in Health & Social Care to become an Assistant Practitioner at Birmingham University.

### **Broadband Upgrade**

The surgery has recently had the broadband connection upgraded to improve the telephone system. This should mean that calls get through quicker.

### **Consultant Letters**

If you have been to see a Consultant please be aware that the letters are not usually received from the hospital for 2-3 weeks. A number of patients have felt frustrated that we have not received communication a week after their appointment. Although the letters are sometimes sent electronically to the practice it is usually some time before the consultant dictates his letter and the hospital secretary then types it and returns it to the consultant to check prior to sending.

## **Would you like to book your appointments online and order repeat prescriptions?**

A limited number of appointments are available to book online. You may also see your repeat medications and reorder online. To allow you to access this service please ask at reception.

You will need to bring a form of photo-identification such as a driving license or passport with you and proof of your address i.e. a bank statement or utility bill. This service is available to patients **aged 16 and over**.

### **ORDERING REPEAT PRESCRIPTIONS VIA EMAIL**

Did you know that you can order your repeat prescriptions via email? Simply send your request to: [mv.prescriptions@nhs.net](mailto:mv.prescriptions@nhs.net)

### **PRACTICE WEBSITE**

Why not visit the practice website for the most up-to-date information? You can visit us at:

[www.mapleviewmedicalpractice.co.uk](http://www.mapleviewmedicalpractice.co.uk)

### **Shingles Vaccination**

If you were aged 70, 78 or 79 on 1<sup>st</sup> September 2014? You may be eligible for a Shingles vaccination, please ask at reception.

### **Medication or Health Reviews**

Your Doctor has a responsibility to ensure that when they prescribe medication for you (including repeat prescriptions) that they are aware of your current health status in order to prescribe safely. This is why you will be asked to attend the surgery for blood tests, blood pressure checks, weight, smoking status etc. If you have ongoing medical problems and are on regular medication it is most important that you attend for your tests and reviews to ensure the most effective way of managing your condition safely.

### **Get Involved!**

Would you like to contribute to any future issues of this newsletter? We would welcome input from a patient's perspective. Please contact Judy Langford, Assistant Practice Manager.