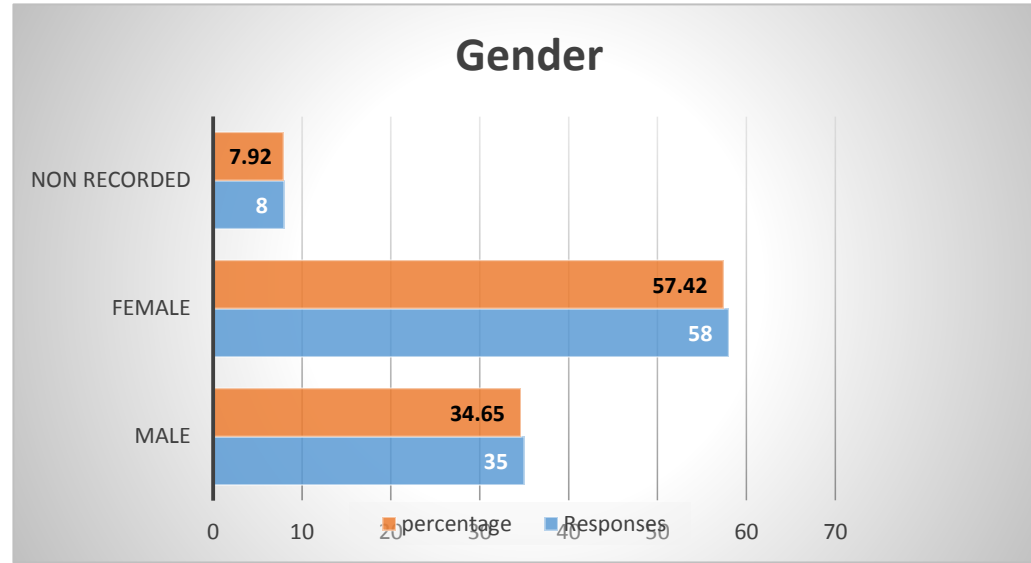
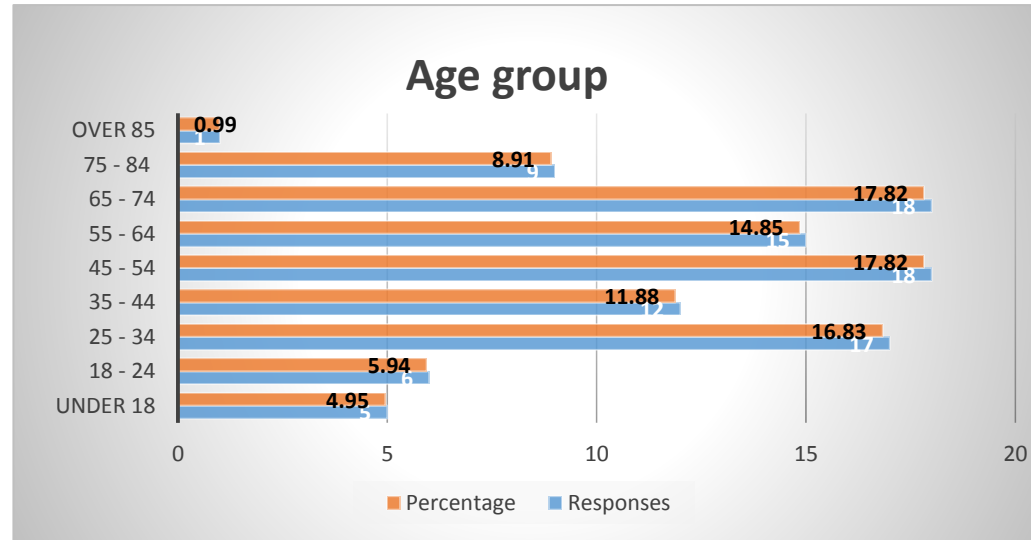


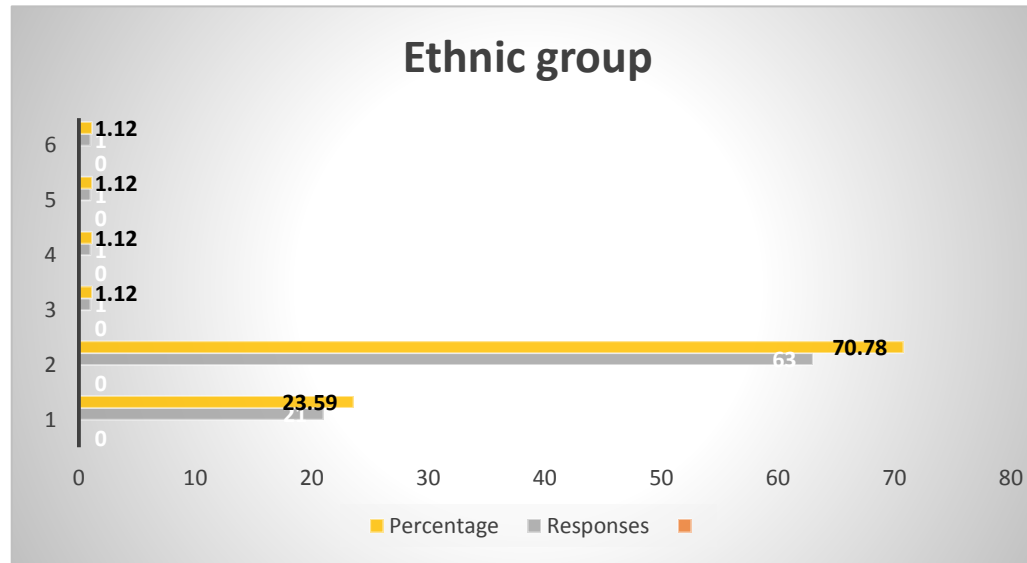
Gender	Responses	percentage
Male	35	34.65
Female	58	57.42
Non recorder	8	7.92



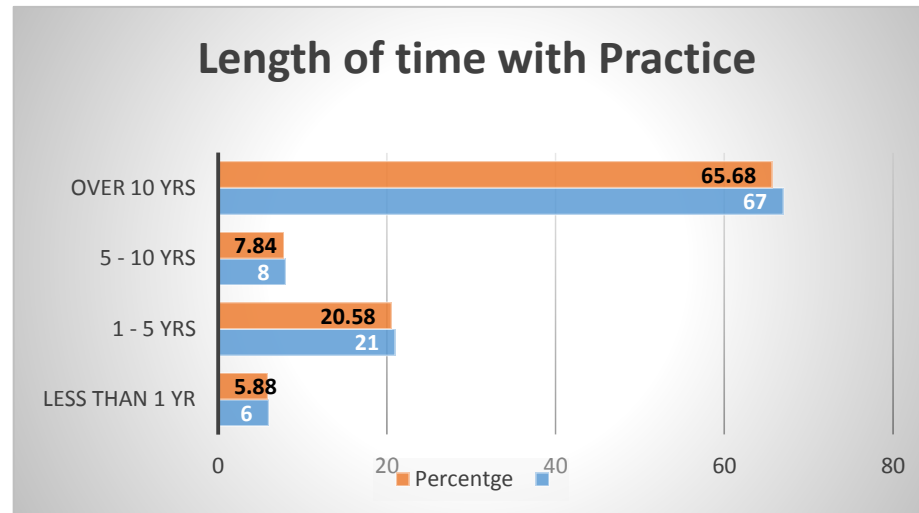
AGE	Responses	Percentage
Under 18	5	4.95
18 - 24	6	5.94
25 - 34	17	16.83
35 - 44	12	11.88
45 - 54	18	17.82
55 - 64	15	14.85
65 - 74	18	17.82
75 - 84	9	8.91
Over 85	1	0.99



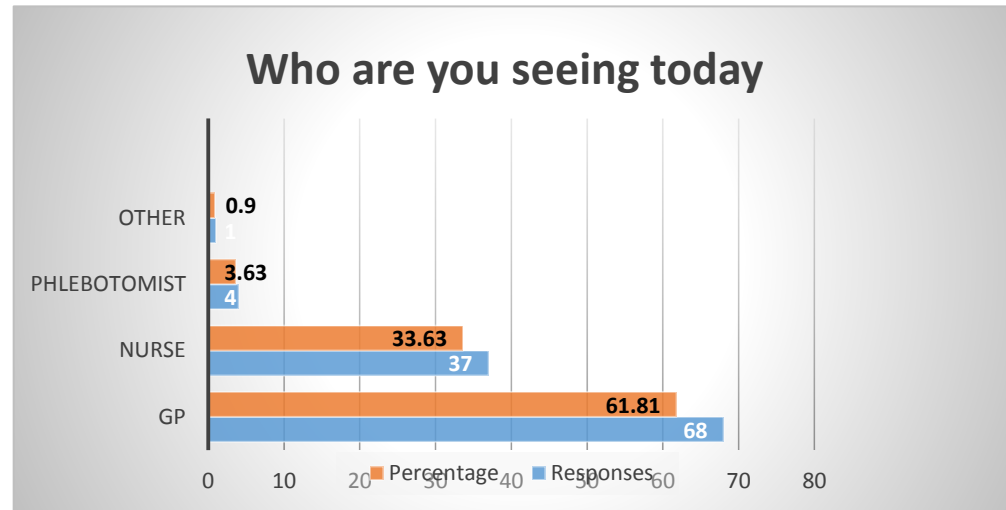
Ethnic Group	Responses	Percentage
White/English	21	23.59
White/British	63	70.78
White/Black Caribbean	1	1.12
White/Asian	1	1.12
White/Eastern European	1	1.12
Asian	1	1.12
Black Caribbean	1	1.12



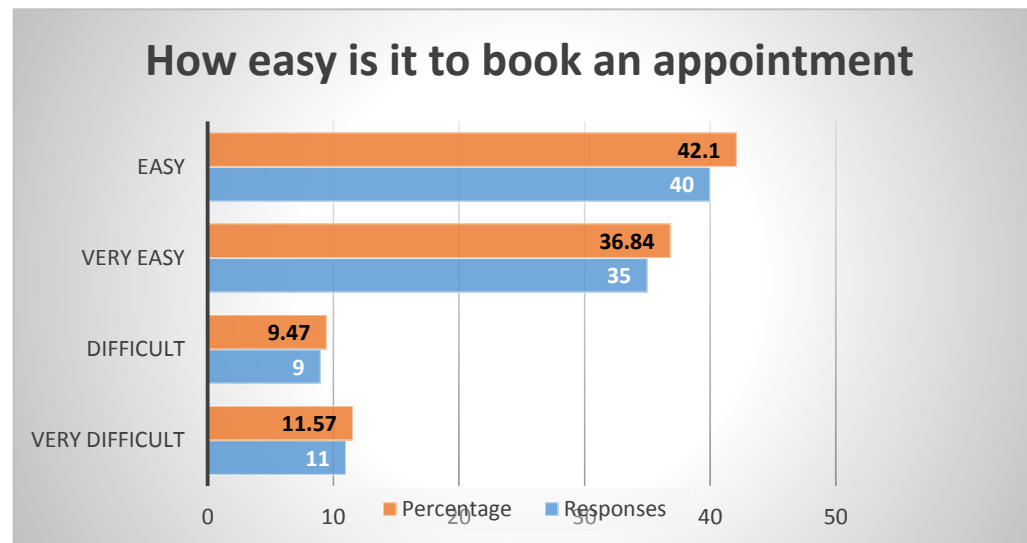
Length of time with Prac	Percentage
Less than 1 yr	5.88
1 - 5 yrs	20.58
5 - 10 yrs	7.84
Over 10 yrs	65.68



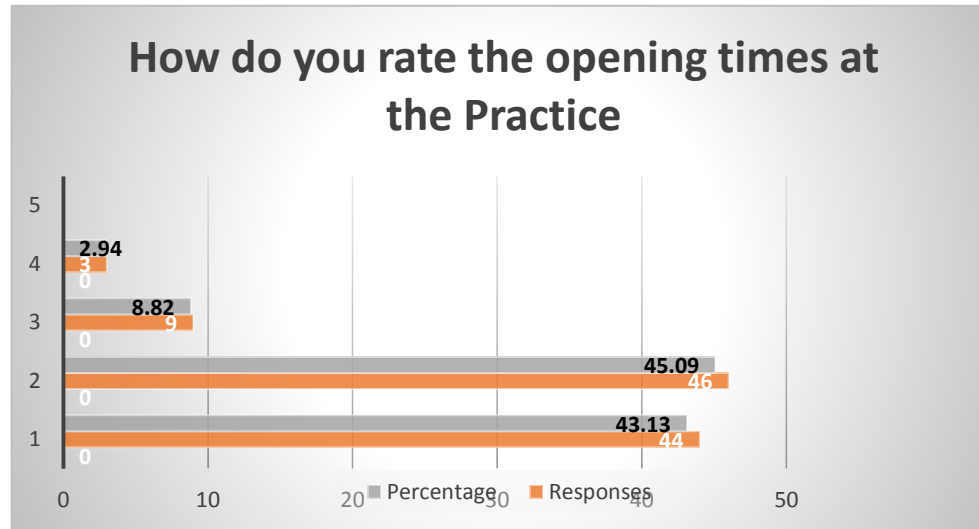
	Responses	Percentage
GP	68	61.81
Nurse	37	33.63
Phlebotomist	4	3.63
Other	1	0.9



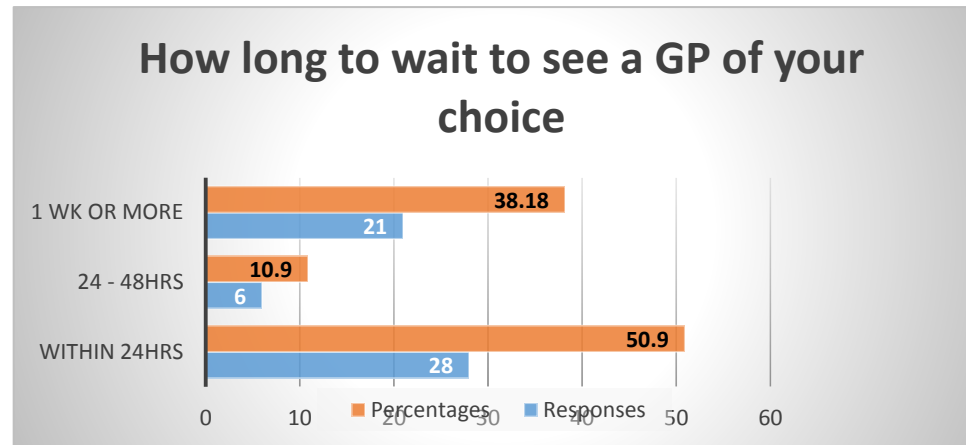
How easy is it	Responses	Percentage
Very difficult	11	11.57
Difficult	9	9.47
Very easy	35	36.84
Easy	40	42.1



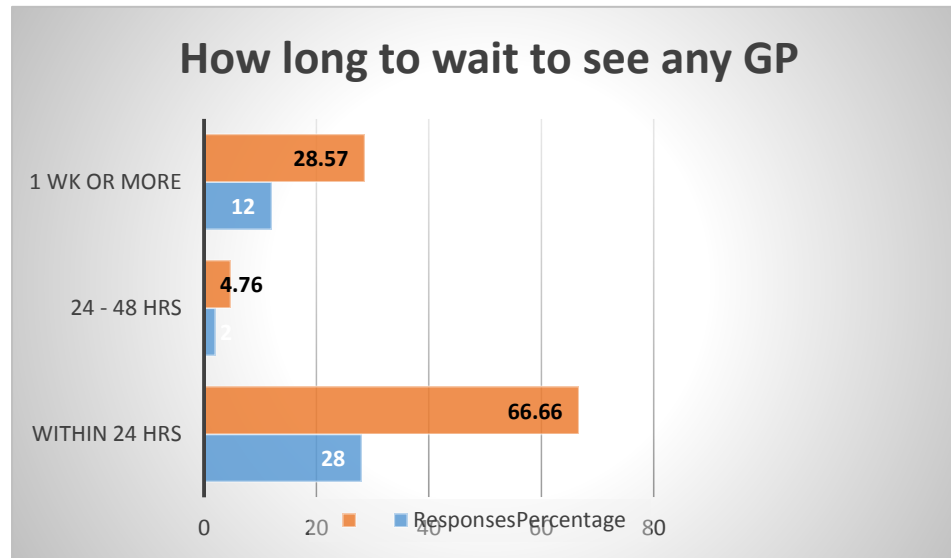
How do you	Responses	Percentage
Very Good	44	43.13
Good	46	45.09
satisfactory	9	8.82
unsatisfactor	3	2.94



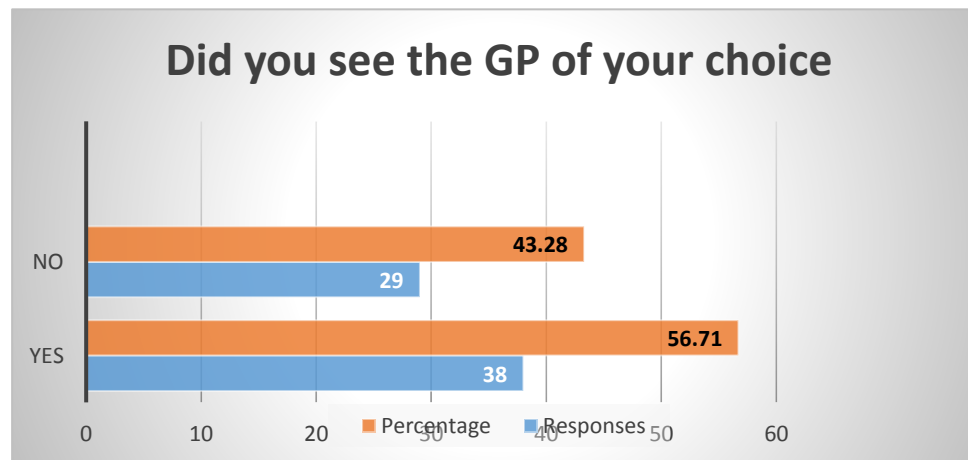
	Responses	Percentages
Within 24hrs	28	50.9
24 - 48hrs	6	10.9
1 wk or more	21	38.18



	Responses	Percentage
Within 24 hrs	28	66.66
24 - 48 hrs	2	4.76
1 wk or more	12	28.57

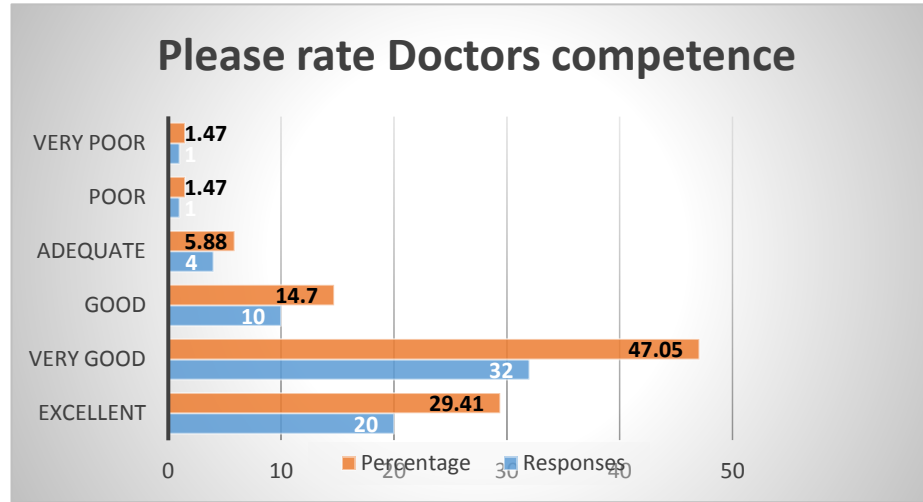


	Responses	Percentage
Yes	38	56.71
No	29	43.28



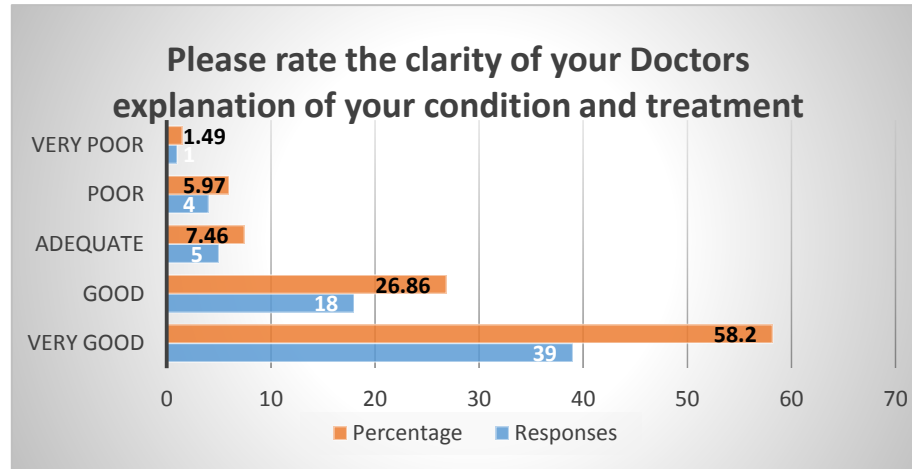
Please rate D Responses Percentage

Excellent	20	29.41
Very Good	32	47.05
Good	10	14.7
Adequate	4	5.88
Poor	1	1.47
Very poor	1	1.47

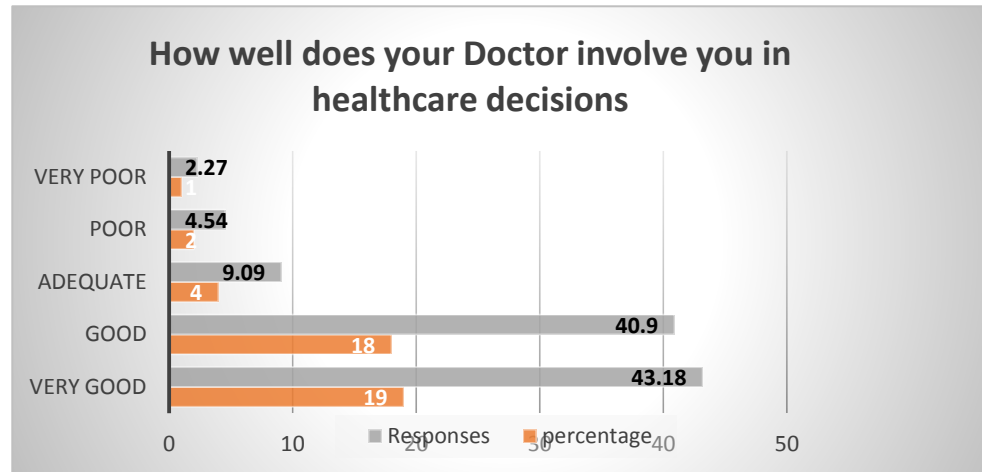


ResponsesPercent

Very Good	39	58.2
Good	18	26.86
Adequate	5	7.46
Poor	4	5.97
Very poor	1	1.49



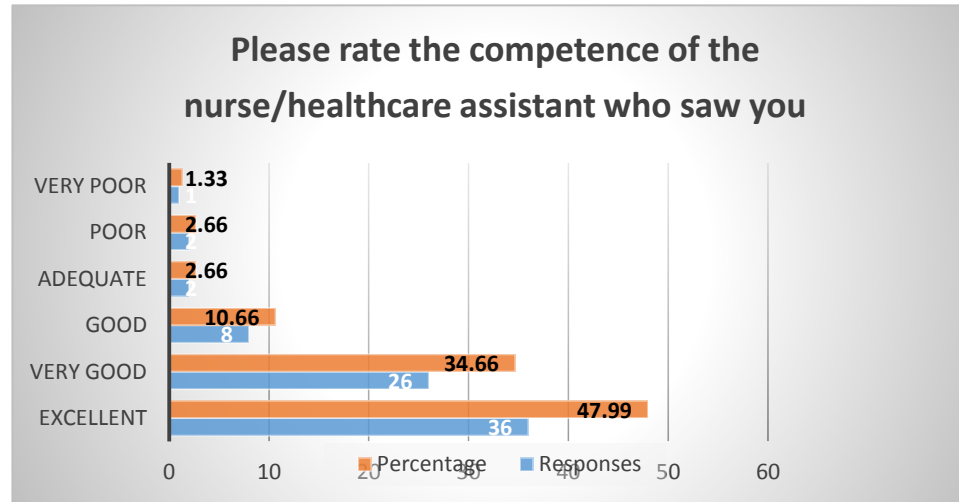
	Responses	Percentage
Very Good	19	43.18
Good	18	40.9
Adequate	4	9.09
Poor	2	4.54
Very poor	1	2.27



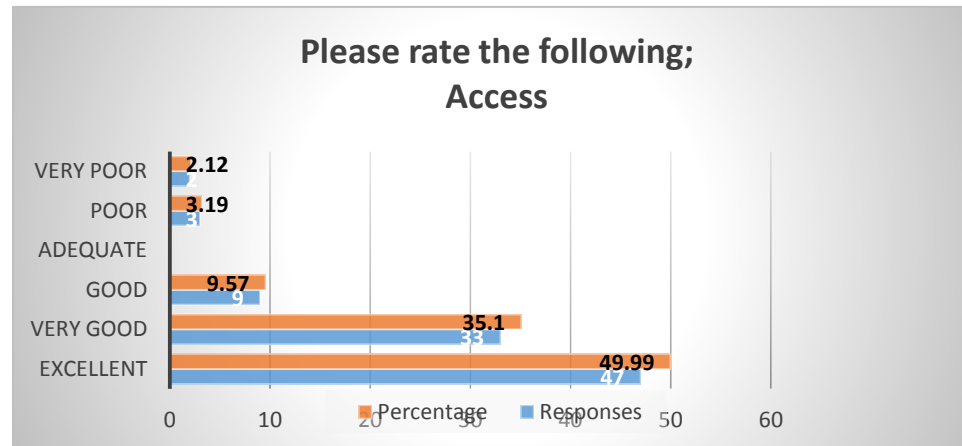
	Responses	Percentage
Yes	55	93.22
No	4	6.77



	Responses	Percentage
Excellent	36	47.99
Very Good	26	34.66
Good	8	10.66
Adequate	2	2.66
Poor	2	2.66
Very poor	1	1.33

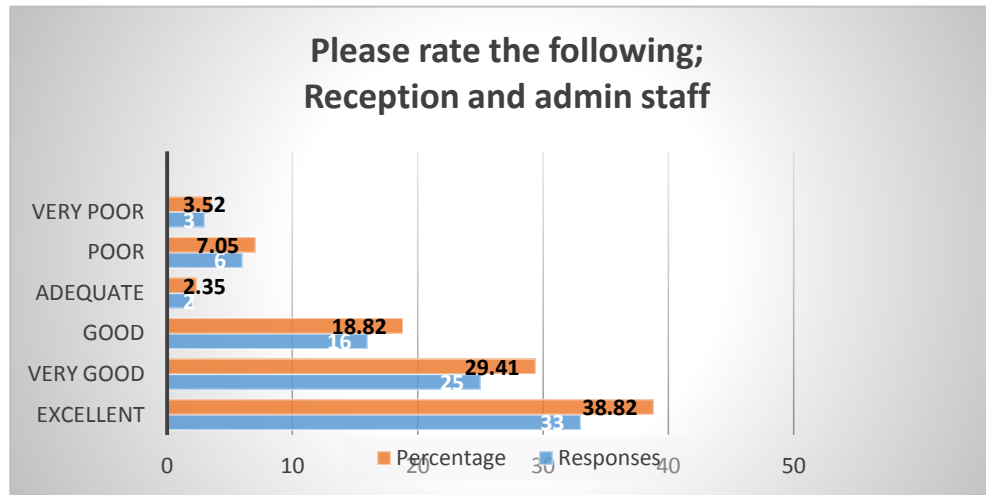


	Responses	Percentage
Excellent	47	49.99
Very Good	33	35.1
Good	9	9.57
Adequate		
Poor	3	3.19
Very poor	2	2.12



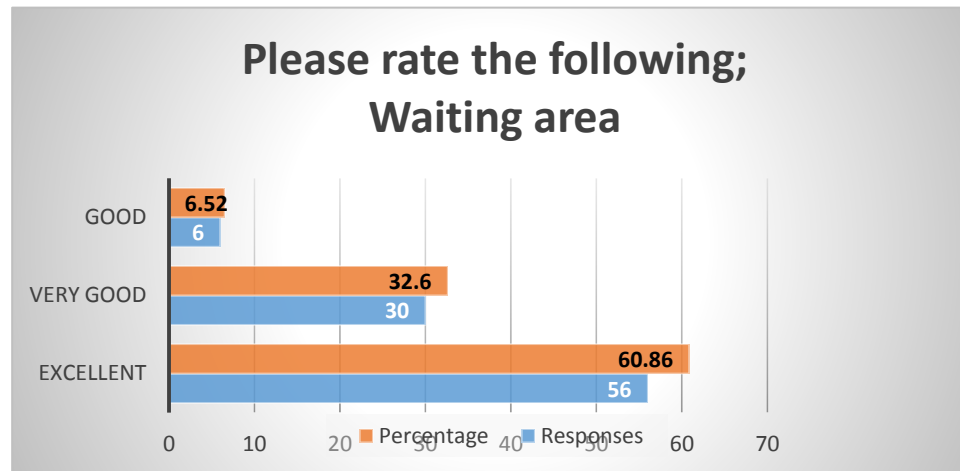
Reception/Admin staff

	Responses	Percentage
Excellent	33	38.82
Very Good	25	29.41
Good	16	18.82
Adequate	2	2.35
Poor	6	7.05
Very poor	3	3.52

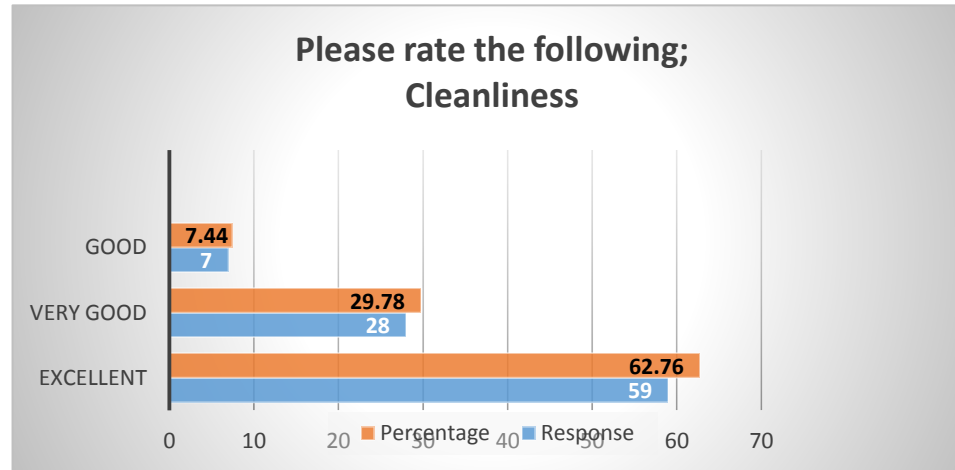


Waiting area

	Responses	Percentage
Excellent	56	60.86
Very Good	30	32.6
Good	6	6.52



	Response	Percentage
Excellent	59	62.76
Very Good	28	29.78
Good	7	7.44



Information	Responses	Percentage
Excellent	33	36.66
Very Good	40	44.44
Good	11	12.22
Adequate	2	2.22
Poor	4	4.44

